



## **SIMPLIFIED ACQUISITION PROCEDURES (SAP) PRODUCT DESCRIPTION**

**DEPARTMENT OF VETERANS AFFAIRS  
Office of Information & Technology  
Health Eligibility Center (HEC)**

**Active Strategy Software Maintenance Renewal**

**Date: March 6, 2014  
TAC-14-13742**

**SAP Product Description Version Number: 1.0**

## SAP PRODUCT DESCRIPTION

### 1. REQUIREMENTS:

The Department of Veterans Affairs (VA), Health Eligibility Center has a requirement to procure the renewal of maintenance and technical support on 500 existing Active Strategy software licenses including upgrades, enhancements, bulletins, and telephone support. Active Strategy software licenses are currently in use at Veterans Health Administration Health Eligibility Center, Department of Veterans Affairs (VA) Center Office, VA Health Administration Center and Office of Information and Technology.

The vendor shall provide the following:

- a) Maintenance on 500 existing ASE licenses.
- b) Upgrades and enhancements.
- c) Published bulletins regarding software enhancements.
- d) Use of software assistance via telephone.
- e) Technical support via telephone to resolve software defects.

The following maintenance renewals are required for this acquisition:

| Description  | Part no. | Quantity |
|--|----------|----------|
| One (1) year Maintenance on 150 ASE Licenses to include upgrades, enhancements, bulletins and telephone support. | ASE10    | 1        |
| One (1) year Maintenance on 50 ASE Licenses to include upgrades, enhancements, bulletins and telephone support.  | ASE10    | 1        |
| One (1) year Maintenance on 300 ASE Licenses to include upgrades, enhancements, bulletins and telephone support. | ASE10    | 1        |

### 2. PERIOD OF PERFORMANCE: April 1, 2014 through March 31, 2015.

**Inspection:** Destination

**Acceptance:** Destination

**Fee on Board (FOB):** Destination

**3. SHIP TO AND MARK FOR:**

Primary:

Name: Kent Lacey  
Address: 2957 Clairmont Rd, Suite 200, Atlanta, GA 30329  
Voice: 404-828-5287  
Email: Kent.Lacey@va.gov

Alternate:

Name: Jason Bowley  
Address: 2957 Clairmont Rd, Suite 200, Atlanta, GA 30329  
Voice: 404-828-5293  
Email: Jason.Bowley@va.gov

**4. INFORMATION SECURITY CONSIDERATIONS:**

The Certification and Accreditation (C&A) requirements do not apply and a Security Accreditation Package is not required.

All VA sensitive information shall be protected at all times in accordance with local security field office System Security Plans (SSP's) and Authority to Operate (ATO)'s for all systems/LAN's accessed while performing the tasks detailed in this Product Description.

**5. POINT(S) OF CONTACT:**

**VA Program Manager:**

Name: Kent Lacey  
Address: 2957 Clairmont Rd, Suite 200, Atlanta, GA 30329  
Voice: 404-828-5287  
Email: Kent.Lacey@va.gov